

**BROCE MANUFACTURING COMPANY**  
**1460 S. SECOND AVENUE**  
**DODGE CITY, KS 67801**  
**Office: (620) 227-8811 or Cell: (620) 430-0126**  
**Fax: (620) 227-3012**

### **WARRANTY SERVICES AND ALLOWANCES**

- ❑ Warranty Policy of the Broce Manufacturing Co. will apply to all matters pertaining to claims against the company for replacement of parts or compensation for service.
- ❑ Parts and/or components of our suppliers that are claimed to be defective will be returned to the factory prepaid for inspection. The defective parts and/or components need to be sent back to Broce Manufacturing as soon as possible. Broce will refuse any payment on any parts that are not sent back within 30 days. This applies to parts and/or components built by Broce Manufacturing or supplied by Broce Manufacturing.
- ❑ Replacement on non-defective parts or parts that have failed due to accident, abuse or normal wear do not qualify for warranty adjustment.
- ❑ Warranty service on any part and/or component not built by Broce Manufacturing will only be covered to the extent of the supplier's warranty policy. (Dan Foss hydraulic components carry a 2-year Mfg. limited warranty.)
- ❑ Broce Manufacturing limits its warranty allowance on parts and labor in the field or in the shop to its cost of the part and the standard labor allowance that it takes to do the warranty work. **Broce Manufacturing will not warranty items such as filters, engine oils, engine belts, coolant, hydraulic oils, hyd oil leaks, battery's, sealed beams, light bulbs, rubber hoses, freon, oil leaks, tires or fuses.** All claims turned in for warranty need to have service work order supplied and signed by the customer who is renting or have purchased the broom. In cases that don't need parts for repair pictures are required before any warranty will be considered. Additionally, warranty does not cover wear items such as broom wafers, brakes or adjustments required due to normal operation. Like any construction equipment this machine requires periodic tightening of fasteners. Daily visual inspection needs to be done for loose fittings, bolts, etc. and general broom operation.
- ❑ Broce Manufacturing will pay the Dealer for warranty work performed at 100% of the Broce Manufacturing approved labor time allowances (copy attached). Broce Manufacturing hourly is \$85.00 per hr.

- Parts or assembled components needed to correct the defect will (at the choice of Broce) be new, remanufactured or Broce approved repaired parts.

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- Broce Manufacturing must authorize all warranty service and travel prior to starting the task. A Service Authorization Number will be provided to you. Only the work detailed will be authorized and only authorized work will be reimbursed.
- Service truck mileage is \$.60 per mile, provided that travel has been authorized. (Mileage is limited to 250 mile radius.)
- If extensive travel from dealer's location is required, Broce may authorize service from a closer alternative.
- Broce will not pay for driving time.
- Factory Service Assistance is available for problems that Broce Manufacturing cannot resolve.
- The manufacturer handles Warranty Services for engines. (Warranty on engines are 2-yr or 2,000 Hr.)

